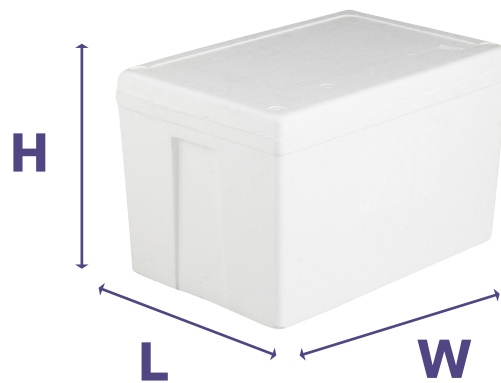


Borong 3PL Order Fulfillment Process for **Frozen Items**

1 Suppliers are required to provide a specific date and time for the pick-up of items from the warehouse.

- Each item should weigh less than 20kg.
- Please include the dimensions of the package (*Height x Length x Width*) in your provided information.



2 Borong will coordinate the pick-up based on the time and date specified by the supplier.

- Delivery orders will be fulfilled with same-day delivery using cars. Please be aware that we plan to expand the range of vehicles in the near future.

3 Borong's 3PL Logistics partner will ensure the delivery of items to customers within 2-3 hours.

